



**Billie Jo Stoddard** 

**Driving Profits: Repo Key Management** 

Course Duration: (1 Hour)

## Section 1: Introduction to Key Management and its Importance

- Proper Management of Key Operations
  - Why key handling is vital for smooth operations
  - How key management can minimize delays and enhance efficiency
- Common Challenges & Best Practices in Key Management
  - Keeping track of multiple client wait times & process of approvals
  - Repo to Key Conversion rates: Facing Challenges
  - o How a Key Management Google Sheet is your solution

## **Section 2: Tracking Performance with Google Sheets**

- Sheet Dashboard: Functions & Features
  - Key Status
  - Number of Keys Completed
  - Repo to Key Conversion Rate
  - Invoiced Amounts
  - Driver Obtained Keys
  - Average Days to Cut
  - Revenue by Client
- Pre-Approved Key Rates/Contracts: Knowing Your Options
  - Rates by Type
  - Automatic Approval
  - Wait Times
  - Process of Approval

- Drop Down Management: Tailoring the Sheet to Fit Your Needs
  - o Adding & Removing items
- Keys Management
  - o Manually Entered Data
  - o Automatically Entered Data
  - o Status for process control
- Key Status
  - o Date Range
  - Status Overview
- Instructions Manual | Q&A
- Modifications with Fiverr: Expert Assistance When You Need It

